

THE CITY OF EL MIRAGE
IT Director
SUPPLEMENTAL QUESTIONNAIRE



This supplemental questionnaire must be completed in addition to the City of El Mirage standard employment application and both must be submitted by the closing date for this recruitment. ***Failure to provide this supplemental questionnaire will result in your application being disqualified from further consideration.*** The information you provide in this supplemental questionnaire will assist in determining how your knowledge, education, and work experience compare to the job requirements. It will also assist in determining the top qualifying candidates to invite to the next step of the assessment process. Attach additional sheets if necessary.

NAME: Brandon L. Nielsen

(Please Print)

1. Do you have a Bachelor's degree in Computer Science, Information Technology or a related field?

☐ Yes
☒ No

2. Do you have experience identifying, reviewing and recommending emerging technologies to include infrastructure, hardware, software and systems to be integrated with existing technology?

☒ Yes
☐ No

If you answered "Yes" to Question 2, please describe briefly your experience.

I have worked as Director of IT for FBM Consulting, a Managed Services Provider, for 20 years. I implemented solutions for the Death Care, Apparel and Banking industries.

3. Do you have a minimum of seven (7) years of IT experience, spanning a variety of IT disciplines, and direct management of an IT department or division?

☒ Yes
☐ No

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If "Yes" to Question 3 briefly describe your experience.

I have manage every flavor of the Microsoft O/S, Linus Servers, Linus and Microsoft Appliance solutions. I have designed, implmented, and managed LAN, WAN, VPN solutions for a very dive client base.

4. Describe in a few sentences, how you have provided leadership and direction in the management of an Information Technology Division's services and activities including network, system analyses, programming, acquisitions, cost benefit analysis, software training, security and needs forecasting.

Through the use of programs such as "System Center" and "IPSwitch", I was able to analyze network health. These metrics were a essential to provide a capital replacement program as well as identify potential points of failure and act in a proactive manner. The more efficiently an IT department runs, the more invisible they are to the user. Proactive policies are more cost effective than "Break and Fix" policies.

5. Do you have experience with the following?

<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Telephony
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Wireless environments
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Security
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Virtual desktops
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	SQL based systems
<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	Spillman
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Help desk management
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Business process development
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Web services
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	GIS
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	SCADA
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Network infrastructure

If you answered "Yes" briefly describe your experience in a few sentences.

PCBX install and management, VOIP solutions. Public and Private wireless setup. Biometric and Face Recognition Security solutions as well as video surveillance. Terminal Services and VM deployment. SQL Software solutions for Vertical Markets. No "Spillman" experience, but I have experience with other Emergency Services software. Help Desk is a basic function o any IT position. Business Process Development through MS Project as well as finding Best of Breed Solutions to provide efficiency. Web development and management for several fields. Work with Building Dep. and Assessor to implement software solutions. Approve control systems for our Water and Sewer infrastructure. Define hardware specifications for reliable and best of breed solutions and eliminate points of failure and data bottlenecks.

SIGNATURE/DATE: Brandon L. Nielsen 5/7/2013